

# Mountain Paws, LLC Terms of Service Agreement

Mountain Paws agrees to provide quality care and treatment of your pet as though they were one of our own. Mountain Paws will provide a safe, stimulating, and enriching environment for your pet while maintaining a priority on safety to prevent injury or illness. Depending on how well your pet performs during assessments, they may be able to enjoy pack time, structured play time, individual and/or group walks, or other services as offered.

By completing the application, I agree to the following:

- I will provide up-to-date vaccination records to Mountain Paws, LLC.
- I will provide the name of the flea and tick treatment I provide my pet, as well as the last time it was administered.
- If my pet is suffering symptoms of common canine illnesses, I will reschedule daycare/boarding services for a time when they are fully recovered. Additionally, Mountain Paws, LLC reserves the right to deny services to any pet that is exhibiting symptoms of common canine illnesses.
- I agree to disclose to Mountain Paws, LLC any previous history of my pet showing signs of aggressive behavior or biting humans or other pets.
- I agree to disclose to Mountain Paws, LLC any previous history of my pet jumping fences, digging, or climbing.
- I am liable for any medical care expenses, damages to property, or injuries to other pets or humans that may be caused by my pet. I assume full financial responsibility for expenses incurred.
- Mountain Paws, LLC and its staff will not be held liable in the event of injury or illness to my pet.
- Mountain Paws, LLC may provide special care in the form of medications for my pet so long as clear instruction regarding dosages and frequency is given.
- In the event of an emergency, Mountain Paws, LLC has permission to provide necessary treatment for my pet, at my expense. This includes transportation to/from after-hours veterinarian services.
- I will pay Mountain Paws, LLC for services rendered at the time I pick up my pet, and that my pet may not leave the premises until payment for services has been rendered.
- I understand that any pet left on the premises after the agreed upon pick up time, without communication to indicate otherwise, will be considered abandoned. If this happens, Mountain Paws, LLC has the right to coordinate with animal control to find them a veterinarian-approved home.
- Mountain Paws, LLC can accept payment in the form of cash, check, or electronic payment. Returned checks will incur an additional fee of \$35.00.
- Mountain Paws, LLC business hours are 7:00am - 7:00pm.
  - Daycare Check-in and Check-out times are as follows:
    - Check-in: 7:00am - 9:00am
    - Check-out: 5:00pm - 7:00pm

- Boarding Check-in and Check-out times are as follows:
    - Check-in: 5:00pm - 7:00pm
    - Check-out: 7:00am - 9:00am
  - Mountain Paws, LLC may make accommodations for check-in/check-out outside of stated time windows for an additional fee.
- By booking a reservation for daycare, boarding, or other services, you are saying you are the pet's owner or have the authority to bring the pet to Mountain Paws, LLC for services.